

WISCONSIN DEPARTMENT OF HEALTH SERVICES
Division of Medicaid Services
1 W. Wilson St.
Madison WI 53703

To: Genesys User Guide Users

From: Bureau Director
Bureau of Eligibility and Enrollment Policy

Re: **Genesys User Guide Release Phase One**
Release Date: 05/28/2024

Effective Date: 05/28/2024

A new version of Genesys was released May 28, 2024, and additional updates will be added in phases. Through these phases, users who log in to Genesys using the Genesys portal will gradually be given access to the new version. Users will be informed by their supervisors when they have access to the new version.

This guide is for both versions of Genesys. The first 11 sections for users who log in to Genesys using the portal followed by sections for users of the new version. The table below lists new sections added for the new version.

EFFECTIVE DATE	The following policy additions or changes are effective 05/28/2024 unless otherwise noted. Underlined text denotes new text. Text with a strike through it denotes deleted text.
POLICY UPDATES	
6 Supervisors	New Section